Affirmative Action Plan
for the Recruitment, Hiring, Advancement, and Retention of Persons with Disabilities

To capture agencies’ affirmative action plan for persons with disabilities (PWD) and persons with targeted disabilities (PWTD), EEOC regulations (29 C.F.R. § 1614.203(e)) and MD-715 require agencies to describe how their affirmative action plan will improve the recruitment, hiring, advancement, and retention of applicants and employees with disabilities.

Section I: Efforts to Reach Regulatory Goals

EEOC regulations (29 CFR §1614.203(d)(7)) require agencies to establish specific numerical goals for increasing the participation of persons with disabilities and persons with targeted disabilities in the federal government.

1. Using the goal of 12% as the benchmark, does your agency have a trigger involving PWD by grade level cluster in the permanent workforce? If “yes”, describe the trigger(s) in the text box.
   a. Cluster GS-1 to GS-10 (PWD) Answer No
   b. Cluster GS-11 to SES (PWD) Answer No

The percentage of PWD in the GS-1 to GS-10 cluster was 14.18% in FY 2021, which exceeds the national goal of 12%. The percentage of PWD in the GS-11 through SES cluster was 11.41% in FY 2021, which is slightly short of the national goal of 12%. However, it is not statistically significant.

For GS employees, please use two clusters: GS-1 to GS-10 and GS-11 to SES, as set forth in 29 C.F.R. § 1614.203(d)(7). For all other pay plans, please use the approximate grade clusters that are above or below GS-11 Step 1 in the Washington, DC metropolitan region.

2. Using the goal of 2% as the benchmark, does your agency have a trigger involving PWTD by grade level cluster in the permanent workforce? If “yes”, describe the trigger(s) in the text box.
   a. Cluster GS-1 to GS-10 (PWTD) Answer No
   b. Cluster GS-11 to SES (PWTD) Answer No

The percentage of PWTD in GS-1 to GS-10 was 5.67% in FY 202, which exceeds the goal of 2%. The percentage of PWTD in GS-11 through SES was 3.88% in FY 2020, which also exceeds the 2% national goal.

3. Describe how the agency has communicated the numerical goals to the hiring managers and/or recruiters.

The federal goals of 12% for PWD and 2% for PWTD were shared with hiring managers and recruiters in FY 2021 to ensure that we continue to exceed these goals.

Section II: Model Disability Program
Pursuant to 29 C.F.R. § 1614.203(d)(1), agencies must ensure sufficient staff, training and resources to recruit and hire persons with disabilities and persons with targeted disabilities, administer the reasonable accommodation program and special emphasis program, and oversee any other disability hiring and advancement program the agency has in place.

A. PLAN TO PROVIDE SUFFICIENT & COMPETENT STAFFING FOR THE DISABILITY PROGRAM

1. Has the agency designated sufficient qualified personnel to implement its disability program during the reporting period? If “no”, describe the agency’s plan to improve the staffing for the upcoming year.

Answer: Yes

The reasonable accommodation program is managed by USDA’s OHRM.

2. Identify all staff responsible for implementing the agency's disability employment program by the office, staff employment status, and responsible official.

<table>
<thead>
<tr>
<th>Disability Program Task</th>
<th># of FTE Staff By Employment Status</th>
<th>Responsible Official (Name, Title, Office, Email)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processing reasonable accommodation requests from applicants and employees</td>
<td>1 Full Time, 0 Part Time, 0 Collateral Duty</td>
<td>Robert Whittington, Reasonable Accommodation Coordinator, Office <a href="mailto:Robert.Whittington@usda.gov">Robert.Whittington@usda.gov</a></td>
</tr>
<tr>
<td>Section 508 Compliance</td>
<td>1 Full Time, 0 Part Time, 0 Collateral Duty</td>
<td>Lisette Ruth, 508 Compliance Coordinator, Government Employees <a href="mailto:Lisette.Ruth@usda.gov">Lisette.Ruth@usda.gov</a></td>
</tr>
<tr>
<td>Special Emphasis Program for PWD and PWTD</td>
<td>1 Full Time, 0 Part Time, 0 Collateral Duty</td>
<td>George Kemp, Program Analyst, Administrative Management Staff, <a href="mailto:George.Kemp@usda.gov">George.Kemp@usda.gov</a></td>
</tr>
<tr>
<td>Answering questions from the public about hiring authorities that take disability into account</td>
<td>1 Full Time, 0 Part Time, 0 Collateral Duty</td>
<td>LaQuinta Martin, Special Placement Coordinator (Individuals with <a href="mailto:LaQuinta.Martin@usda.gov">LaQuinta.Martin@usda.gov</a>)</td>
</tr>
<tr>
<td>Processing applications from PWD and PWTD</td>
<td>1 Full Time, 0 Part Time, 0 Collateral Duty</td>
<td>LaQuinta Martin, Special Placement Coordinator (Individuals with <a href="mailto:LaQuinta.Martin@usda.gov">LaQuinta.Martin@usda.gov</a>)</td>
</tr>
<tr>
<td>Architectural Barriers Act Compliance</td>
<td>1 Full Time, 0 Part Time, 0 Collateral Duty</td>
<td>Augustus Wah, Branch Chief of Support Service</td>
</tr>
</tbody>
</table>

3. Has the agency provided disability program staff with sufficient training to carry out their responsibilities during the reporting period? If “yes”, describe the training that disability program staff have received. If “no”, describe the training planned for the upcoming year.

Answer: Yes

Disability program staff receive training through AgLearn and planned training provided by USDA.

B. PLAN TO ENSURE SUFFICIENT FUNDING FOR THE DISABILITY PROGRAM
Has the agency provided sufficient funding and other resources to successfully implement the disability program during the reporting period? If “no”, describe the agency’s plan to ensure all aspects of the disability program have sufficient funding and other resources.

Answer  Yes

OHRM is responsible for implementing OCFO’s Reasonable Accommodation Program. The Agency continues to use funding through the Computer/Electronic Accessibility (CAP) Program in order to accommodate employees requiring technological services for an accommodation. Other funding may be available through the divisions/directorates and staff offices for their respective employees needing an accommodation contingent upon funding availability.

Section III: Program Deficiencies In The Disability Program

<table>
<thead>
<tr>
<th>Brief Description of Program Deficiency</th>
<th>D.1.c. Does the agency conduct exit interviews or surveys that include questions on how the agency could improve the recruitment, hiring, inclusion, retention and advancement of individuals with disabilities? [see 29 CFR §1614.203(d)(1)(iii)(C)]</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Objective</th>
<th>Reinstate Exit Interviews in OCFO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Target Date</td>
<td>Sep 30, 2023</td>
</tr>
<tr>
<td>Completion Date</td>
<td></td>
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</table>

<table>
<thead>
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<th>Planned Activities</th>
<th>Target Date</th>
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<th>Planned Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reinstall Exit Interviews OCFO-wide</td>
<td>Sep 30, 2023</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Section IV: Plan to Recruit and Hire Individuals with Disabilities

Pursuant to 29 C.F.R. §1614.203(d)(1)(i) and (ii), agencies must establish a plan to increase the recruitment and hiring of individuals with disabilities. The questions below are designed to identify outcomes of the agency’s recruitment program plan for PWD and PWTD

A. PLAN TO IDENTIFY JOB APPLICATIONS WITH DISABILITIES

1. Describe the programs and resources the agency uses to identify job applicants with disabilities, including individuals with targeted disabilities.

During the pre-hire consultation phase, hiring managers are advised of both Schedule A Hires and Disabled Veterans Non-Competitive Hires before a job vacancy is posted. We will be finalizing and hiring two (2) FTEs to create, manage the Outreach efforts to increase our number of Persons With Disabilities (PWD) and Persons With Targeted Disabilities (PWTD). We anticipate these approved permanent FTEs to begin in earnest with a targeted onboarding date of the new staff starting May 2022.

2. Pursuant to 29 C.F.R. §1614.203(a)(3), describe the agency’s use of hiring authorities that take disability into account (e.g., Schedule A) to recruit PWD and PWTD for positions in the permanent workforce

OCFO has used various hiring authorities to recruit persons with disabilities through the following: 1. Veterans Employment Opportunities Act (VEOA); 2. Veterans Recruitment Appointment (VRA); 3. Delegated Examining; 4. Merit Promotion. We intend to use all available direct hiring authorities, including Schedule A. OCFO’s senior management has committed to ensuring that all OCFO’s vacancies consider PWDs and PWTDs, and that OCFO will set aside a yet to be determined portion of their vacancies for this population.

3. When individuals apply for a position under a hiring authority that takes disability into account (e.g., Schedule A), explain how the agency (1) determines if the individual is eligible for appointment under such authority; and, (2) forwards the
individual's application to the relevant hiring officials with an explanation of how and when the individual may be appointed.

Each applicant must provide HR with medical documentation, that they meet the medical requirement for a Schedule A Appointment. Each applicant eligible for a Schedule A Appointment is placed on a certificate with other applicants. The certificate and each applicant’s resume is submitted to the hiring manager for consideration.

4. Has the agency provided training to all hiring managers on the use of hiring authorities that take disability into account (e.g., Schedule A)? If “yes”, describe the type(s) of training and frequency. If “no”, describe the agency’s plan to provide this training.

Answer Yes

The agency provides training to its management team on the special hiring authorities to use when recruiting for persons with disabilities and targeted disabilities.

B. PLAN TO ESTABLISH CONTACTS WITH DISABILITY EMPLOYMENT ORGANIZATIONS

Describe the agency’s efforts to establish and maintain contacts with organizations that assist PWD, including PWTD, in securing and maintaining employment.

OCFO has partnerships with local universities to recruit persons with disabilities and disabled veterans. As demonstrated by the commitment of dedicated human capital resources, our agency is making this program one of our top priorities. Our efforts will include regularly scheduled outreach (in person and virtual, depending on the situation) in our local communities to ensure our presence is known. It is hoped that this professional relationship will allow OCFO to provide PWDs and PWTDs information related to upcoming jobs and other opportunities (including internships).

C. PROGRESSION TOWARDS GOALS (RECRUITMENT AND HIRING)

1. Using the goals of 12% for PWD and 2% for PWTD as the benchmarks, do triggers exist for PWD and/or PWTD among the new hires in the permanent workforce? If “yes”, please describe the triggers below.

   a. New Hires for Permanent Workforce (PWD) Answer No
   
   b. New Hires for Permanent Workforce (PWTD) Answer No

No triggers noted.

<table>
<thead>
<tr>
<th>New Hires</th>
<th>Total (#)</th>
<th>Reportable Disability</th>
<th>Targeted Disability</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Permanent Workforce (%)</td>
<td>Temporary Workforce (%)</td>
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<tr>
<td></td>
<td></td>
<td>Permanent Workforce (%)</td>
<td>Temporary Workforce (%)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>% of Total Applicants</th>
<th>0</th>
</tr>
</thead>
<tbody>
<tr>
<td>% of Qualified Applicants</td>
<td>0</td>
</tr>
<tr>
<td>% of New Hires</td>
<td>0</td>
</tr>
</tbody>
</table>

2. Using the qualified applicant pool as the benchmark, do triggers exist for PWD and/or PWTD among the new hires for any of the mission- critical occupations (MCO)? If “yes”, please describe the triggers below. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

   a. New Hires for MCO (PWD) Answer No
b. New Hires for MCO (PWTD)  
Answer  No

No triggers noted.

<table>
<thead>
<tr>
<th>New Hires to Mission-Critical Occupations</th>
<th>Total (#)</th>
<th>Reportable Disability</th>
<th>Targetable Disability</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>New Hires (%)</td>
<td>New Hires (%)</td>
</tr>
<tr>
<td>Numerical Goal</td>
<td>--</td>
<td>12%</td>
<td>2%</td>
</tr>
</tbody>
</table>

3. Using the relevant applicant pool as the benchmark, do triggers exist for PWD and/or PWTD among the qualified internal applicants for any of the mission-critical occupations (MCO)? If “yes”, please describe the triggers below. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

a. Qualified Applicants for MCO (PWD)  
Answer  No

b. Qualified Applicants for MCO (PWTD)  
Answer  No

No triggers noted.

4. Using the qualified applicant pool as the benchmark, do triggers exist for PWD and/or PWTD among employees promoted to any of the mission-critical occupations (MCO)? If “yes”, please describe the triggers below. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

a. Promotions for MCO (PWD)  
Answer  No

b. Promotions for MCO (PWTD)  
Answer  No

No triggers noted.

Section V: Plan to Ensure Advancement Opportunities for Employees with Disabilities

Pursuant to 29 C.F.R. §1614.203(d)(1)(iii), agencies are required to provide sufficient advancement opportunities for employees with disabilities. Such activities might include specialized training and mentoring programs, career development opportunities, awards programs, promotions, and similar programs that address advancement. In this section, agencies should identify, and provide data on programs designed to ensure advancement opportunities for employees with disabilities.

A. ADVANCEMENT PROGRAM PLAN

Describe the agency’s plan to ensure PWD, including PWTD, have sufficient opportunities for advancement.

For FY 2022, the Agency will continue its goal to increase the overall representation of people with disabilities in its workforce. A variety of recruiting methods are currently used and will continue to be used to attract and hire qualified veterans with disabilities, including those who are 30% or more disabled. The Agency recognizes employment of veterans with disabilities is an important step to maintaining a diverse and inclusive workforce. In terms of recruitment, all vacancy announcements shall indicate that applications are accepted from veterans with disabilities and all other applicants with disabilities through hiring authorities such as Schedule A. Once on board, PWD and PWTDs will be afforded the fullest range of training, mentoring and assistive devices or equipment (where needed and requested). All OCFO managers and supervisors will have their training records reviewed to ensure that OCFO is following all applicable laws and regulations that cover and protect PWDs and PWTDs.

B. CAREER DEVELOPMENT OPPORTUNITIES

1. Please describe the career development opportunities that the agency provides to its employees.
There are several career development opportunities for staff in OCFO. Mentoring will assist employees in attaining knowledge and experience that can help to get them to the next level. In higher graded positions, individuals have the opportunity to participate in OPM’s Federal Executive Institute.

2. In the table below, please provide the data for career development opportunities that require competition and/or supervisory recommendation/approval to participate.

<table>
<thead>
<tr>
<th>Career Development Opportunities</th>
<th>Total Participants</th>
<th>PWD</th>
<th>PWTD</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Applicants (#)</td>
<td>Selectees (%)</td>
<td>Applicants (%)</td>
</tr>
<tr>
<td>Training Programs</td>
<td>0</td>
<td>0</td>
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</tr>
<tr>
<td>Coaching Programs</td>
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<tr>
<td>Detail Programs</td>
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</tr>
<tr>
<td>Internship Programs</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Other Career Development Programs</td>
<td>0</td>
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<td>0</td>
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<tr>
<td>Mentoring Programs</td>
<td>33</td>
<td>33</td>
<td>6.1</td>
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<tr>
<td>Fellowship Programs</td>
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<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

3. Do triggers exist for PWD among the applicants and/or selectees for any of the career development programs? (The appropriate benchmarks are the relevant applicant pool for the applicants and the applicant pool for selectees.) If “yes”, describe the trigger(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

   a. Applicants (PWD) Answer Yes
   b. Selections (PWD) Answer No

All PWD who applied were accepted in the program.

4. Do triggers exist for PWTD among the applicants and/or selectees for any of the career development programs? (The appropriate benchmarks are the relevant applicant pool for the applicants and the applicant pool for selectees.) If “yes”, describe the trigger(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

   a. Applicants (PWTD) Answer No
   b. Selections (PWTD) Answer No

All PWTD who applied were accepted in the program.

C. AWARDS

1. Using the inclusion rate as the benchmark, does your agency have a trigger involving PWD and/or PWTD for any level of the time-off awards, bonuses, or other incentives? If “yes”, please describe the trigger(s) in the text box.

   a. Awards, Bonuses, & Incentives (PWD) Answer No
   b. Awards, Bonuses, & Incentives (PWTD) Answer No

In FY 2021, there were no triggers identified involving PWD and PWTD who received time-off awards.
<table>
<thead>
<tr>
<th>Time-Off Awards</th>
<th>Total (#)</th>
<th>Reportable Disability %</th>
<th>Without Reportable Disability %</th>
<th>Targeted Disability %</th>
<th>Without Targeted Disability %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time-Off Awards 1 - 10 hours: Awards Given</td>
<td>0</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Time-Off Awards 1 - 10 Hours: Total Hours</td>
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<tr>
<td>Time-Off Awards 1 - 10 Hours: Average Hours</td>
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<tr>
<td>Time-Off Awards 11 - 20 hours: Awards Given</td>
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<td>0.00</td>
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<tr>
<td>Time-Off Awards 11 - 20 Hours: Total Hours</td>
<td>0</td>
<td>0.00</td>
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<tr>
<td>Time-Off Awards 11 - 20 Hours: Average Hours</td>
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<td>0.00</td>
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<tr>
<td>Time-Off Awards 21 - 30 hours: Awards Given</td>
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<td>0.00</td>
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<tr>
<td>Time-Off Awards 21 - 30 Hours: Average Hours</td>
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<tr>
<td>Time-Off Awards 31 - 40 hours: Awards Given</td>
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<tr>
<td>Time-Off Awards 31 - 40 Hours: Total Hours</td>
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<tr>
<td>Time-Off Awards 31 - 40 Hours: Average Hours</td>
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<td>0.00</td>
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<tr>
<td>Time-Off Awards 41 or more Hours: Awards Given</td>
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</tr>
<tr>
<td>Time-Off Awards 41 or more Hours: Total Hours</td>
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<td>0.00</td>
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<tr>
<td>Time-Off Awards 41 or more Hours: Average Hours</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Cash Awards</th>
<th>Total (#)</th>
<th>Reportable Disability %</th>
<th>Without Reportable Disability %</th>
<th>Targeted Disability %</th>
<th>Without Targeted Disability %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash Awards: $501 - $999: Awards Given</td>
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<td>0.00</td>
<td>0.00</td>
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</tr>
<tr>
<td>Cash Awards: $501 - $999: Total Amount</td>
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<tr>
<td>Cash Awards: $501 - $999: Average Amount</td>
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<td>Cash Awards: $1000 - $1999: Awards Given</td>
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<td>Cash Awards: $1000 - $1999: Average Amount</td>
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<tr>
<td>Cash Awards: $2000 - $2999: Awards Given</td>
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<td>Cash Awards: $2000 - $2999: Total Amount</td>
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<tr>
<td>Cash Awards: $2000 - $2999: Average Amount</td>
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<tr>
<td>Cash Awards: $3000 - $3999: Awards Given</td>
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<tr>
<td>Cash Awards: $3000 - $3999: Total Amount</td>
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</tbody>
</table>
### 2. Using the inclusion rate as the benchmark, does your agency have a trigger involving PWD and/or PWTD for quality step increases or performance-based pay increases? If “yes”, please describe the trigger(s) in the text box.

- **a. Pay Increases (PWD)**
  - Answer: No

- **b. Pay Increases (PWTD)**
  - Answer: No

In FY 2021, there were no triggers identified involving PWD and PWTD who received quality step increases or performance-based pay increases.

### 3. If the agency has other types of employee recognition programs, are PWD and/or PWTD recognized disproportionately less than employees without disabilities? (The appropriate benchmark is the inclusion rate.) If “yes”, describe the employee recognition program and relevant data in the text box.

- **a. Other Types of Recognition (PWD)**
  - Answer: No

- **b. Other Types of Recognition (PWTD)**
  - Answer: No

In FY 2021, there was no trigger identified involving PWD and PWTD receiving other types of recognition.

### D. PROMOTIONS

1. Does your agency have a trigger involving PWD among the qualified internal applicants and/or selectees for promotions to the senior grade levels? (The appropriate benchmarks are the relevant applicant pool for qualified internal applicants and the qualified applicant pool for selectees.) For non-GS pay plans, please use the approximate senior grade levels. If “yes”, describe the trigger(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

   - **a. SES**
     - i. Qualified Internal Applicants (PWD)
       - Answer: No
     - ii. Internal Selections (PWD)
       - Answer: No

   - **b. Grade GS-15**
2. Does your agency have a trigger involving PWTD among the qualified internal applicants and/or selectees for promotions to the senior grade levels? (The appropriate benchmarks are the relevant applicant pool for qualified internal applicants and the qualified applicant pool for selectees.) For non-GS pay plans, please use the approximate senior grade levels. If “yes”, describe the trigger(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

   a. SES
      i. Qualified Internal Applicants (PWTD)  Answer  No
      ii. Internal Selections (PWTD)          Answer  No

   b. Grade GS-15
      i. Qualified Internal Applicants (PWTD) Answer  No
      ii. Internal Selections (PWTD)          Answer  No

   c. Grade GS-14
      i. Qualified Internal Applicants (PWTD) Answer  No
      ii. Internal Selections (PWTD)          Answer  No

   d. Grade GS-13
      i. Qualified Internal Applicants (PWTD) Answer  No
      ii. Internal Selections (PWTD)          Answer  No

   No triggers noted.

3. Using the qualified applicant pool as the benchmark, does your agency have a trigger involving PWD among the new hires to the senior grade levels? For non-GS pay plans, please use the approximate senior grade levels. If “yes”, describe the trigger(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

   a. New Hires to SES (PWD)  Answer  No

   b. New Hires to GS-15 (PWD)  Answer  No
c. New Hires to GS-14 (PWD) Answer No
d. New Hires to GS-13 (PWD) Answer No

No triggers noted.

4. Using the qualified applicant pool as the benchmark, does your agency have a trigger involving PWTD among the new hires to the senior grade levels? For non-GS pay plans, please use the approximate senior grade levels. If “yes”, describe the trigger(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

   a. New Hires to SES (PWTD) Answer No
   b. New Hires to GS-15 (PWTD) Answer No
c. New Hires to GS-14 (PWTD) Answer No
d. New Hires to GS-13 (PWTD) Answer No

No triggers noted.

5. Does your agency have a trigger involving PWD among the qualified internal applicants and/or selectees for promotions to supervisory positions? (The appropriate benchmarks are the relevant applicant pool for qualified internal applicants and the qualified applicant pool for selectees.) If “yes”, describe the trigger(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

   a. Executives
      i. Qualified Internal Applicants (PWD) Answer No
   b. Managers
      i. Qualified Internal Applicants (PWD) Answer No
      ii. Internal Selections (PWD) Answer No
c. Supervisors
   i. Qualified Internal Applicants (PWD) Answer No
      ii. Internal Selections (PWD) Answer No

No triggers noted.

6. Does your agency have a trigger involving PWTD among the qualified internal applicants and/or selectees for promotions to supervisory positions? (The appropriate benchmarks are the relevant applicant pool for qualified internal applicants and the qualified applicant pool for selectees.) If “yes”, describe the trigger(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

   a. Executives
      i. Qualified Internal Applicants (PWTD) Answer No
      ii. Internal Selections (PWTD) Answer No
b. Managers
   i. Qualified Internal Applicants (PWTD) Answer No
   ii. Internal Selections (PWTD) Answer No

c. Supervisors
   i. Qualified Internal Applicants (PWTD) Answer No
   ii. Internal Selections (PWTD) Answer No

No triggers noted.

7. Using the qualified applicant pool as the benchmark, does your agency have a trigger involving PWD among the selectees for new hires to supervisory positions? If “yes”, describe the trigger(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.
   a. New Hires for Executives (PWD) Answer No
   b. New Hires for Managers (PWD) Answer No
   c. New Hires for Supervisors (PWD) Answer No

No triggers noted.

8. Using the qualified applicant pool as the benchmark, does your agency have a trigger involving PWTD among the selectees for new hires to supervisory positions? If “yes”, describe the trigger(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.
   a. New Hires for Executives (PWTD) Answer No
   b. New Hires for Managers (PWTD) Answer No
   c. New Hires for Supervisors (PWTD) Answer No

No triggers noted.

Section VI: Plan to Improve Retention of Persons with Disabilities
To be model employer for persons with disabilities, agencies must have policies and programs in place to retain employees with disabilities. In this section, agencies should: (1) analyze workforce separation data to identify barriers retaining employees with disabilities; (2) describe efforts to ensure accessibility of technology and facilities; and (3) provide information on the reasonable accommodation program and workplace assistance services.

A. VOLUNTARY AND INVOLUNTARY SEPARATIONS
1. In this reporting period, did the agency convert all eligible Schedule A employees with a disability into the competitive service after two years of satisfactory service (5 C.F.R. § 213.3102(u)(6)(i))? If “no”, please explain why the agency did not convert all eligible Schedule A employees.
   Answer No

No Schedule A employees were eligible.
Using the inclusion rate as the benchmark, did the percentage of PWD among voluntary and involuntary separations exceed that of persons without disabilities? If “yes”, describe the trigger below.

a. Voluntary Separations (PWD)  
Answer  No

b. Involuntary Separations (PWD)  
Answer  No

No triggers noted.

<table>
<thead>
<tr>
<th>Separations</th>
<th>Total #</th>
<th>Reportable Disabilities %</th>
<th>Without Reportable Disabilities %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permanent Workforce: Reduction in Force</td>
<td>0</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Permanent Workforce: Removal</td>
<td>0</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Permanent Workforce: Resignation</td>
<td>0</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Permanent Workforce: Retirement</td>
<td>0</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Permanent Workforce: Other Separations</td>
<td>0</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Permanent Workforce: Total Separations</td>
<td>0</td>
<td>0.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

3. Using the inclusion rate as the benchmark, did the percentage of PWTD among voluntary and involuntary separations exceed that of persons without targeted disabilities? If “yes”, describe the trigger below.

a. Voluntary Separations (PWTD)  
Answer  No

b. Involuntary Separations (PWTD)  
Answer  No

No triggers noted.

<table>
<thead>
<tr>
<th>Separations</th>
<th>Total #</th>
<th>Targeted Disabilities %</th>
<th>Without Targeted Disabilities %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permanent Workforce: Reduction in Force</td>
<td>0</td>
<td>0.00</td>
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<td>Permanent Workforce: Total Separations</td>
<td>0</td>
<td>0.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

4. If a trigger exists involving the separation rate of PWD and/or PWTD, please explain why they left the agency using exit interview results and other data sources.

No triggers noted.

**B. ACCESSIBILITY OF TECHNOLOGY AND FACILITIES**

Pursuant to 29 CFR §1614.203(d)(4), federal agencies are required to inform applicants and employees of their rights under Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. § 794(b), concerning the accessibility of agency technology, and the Architectural Barriers Act of 1968 (42 U.S.C. § 4151-4157), concerning the accessibility of agency facilities. In addition, agencies are required to inform individuals where to file complaints if other agencies are responsible for a violation.

1. Please provide the internet address on the agency’s public website for its notice explaining employees’ and applicants’ rights under Section 508 of the Rehabilitation Act, including a description of how to file a complaint.

The following link is posted for all employees on the Agency’s internet page: https://www.eeoc.gov/accessibility.cfm
2. Please provide the internet address on the agency’s public website for its notice explaining employees’ and applicants’ rights under the Architectural Barriers Act, including a description of how to file a complaint.

The following link is posted for all employees on the Agency’s intranet page: https://www.eeoc.gov/accessibility.cfm

3. Describe any programs, policies, or practices that the agency has undertaken, or plans on undertaking over the next fiscal year, designed to improve accessibility of agency facilities and/or technology.

NFC offices are located on a facility that is managed by the National Aeronautics and Space Administration (NASA). In partnership with NASA, NFC works to ensure that the facilities remain accessible. The COVID-19 pandemic persisted during fiscal year 2021, and in large part, the effort of the National Finance Center were focused on ensuring the safety and health of its employees and contractual partners. The agency continued to provide cleaning supplies to maintain a safe work environment and promoted the health and safety measures enacted throughout the year. In partnership with the National Aeronautics and Space Administration, two key initiatives were launched in FY21 that will improve the employee experience. First, the entry to the Building 101 that most employee utilized is open-air. USDA and NFC reached an agreement to add a canopy to the entry way that will shield employees from bad weather conditions and allow them make adjustments (open/close umbrellas, add/remove raincoats, etc.) while leaving or entering the building. In addition, NFC supported NASA’S plan to convert a freight elevator to a passenger elevator. This will ease the movement of all employees between the first and second floors on building 101. Recent repairs to the elevated breezeways between Buildings 101 and 102 also improvement the movement of people between to two buildings and facilitate a faster emergency evacuation of Building 101. The IT division of OCFO has worked closely with vendors (GDCI and Oracle) and internal NFC teams testing and providing remediation reports, examples, and resolutions on accessibility issues to ensure that Paycheck8 and EmpowHR 9.2 are accessible and are continuing to work with Kronos and ServiceNow as well, to ensure those platforms are 508 compliant.

C. REASONABLE ACCOMMODATION PROGRAM

Pursuant to 29 C.F.R. § 1614.203(d)(3), agencies must adopt, post on their public website, and make available to all job applicants and employees, reasonable accommodation procedures.

1. Please provide the average time frame for processing initial requests for reasonable accommodations during the reporting period. (Please do not include previously approved requests with repetitive accommodations, such as interpreting services.)

The USDA Office of Human Resources Management administers the reasonable accommodation program for the agency.

2. Describe the effectiveness of the policies, procedures, or practices to implement the agency’s reasonable accommodation program. Some examples of an effective program include timely processing requests, timely providing approved accommodations, conducting training for managers and supervisors, and monitoring accommodation requests for trends.

The USDA Office of Human Resources Management administers the reasonable accommodation program for the agency.

D. PERSONAL ASSISTANCE SERVICES ALLOWING EMPLOYEES TO PARTICIPATE IN THE WORKPLACE

Pursuant to 29 CFR §1614.203(d)(5), federal agencies, as an aspect of affirmative action, are required to provide personal assistance services (PAS) to employees who need them because of a targeted disability, unless doing so would impose an undue hardship on the agency.

Describe the effectiveness of the policies, procedures, or practices to implement the PAS requirement. Some examples of an effective program include timely processing requests for PAS, timely providing approved services, conducting training for managers and supervisors, and monitoring PAS requests for trends.

The USDA OHRM has jurisdiction and has published departmental regulation on reasonable accommodations and personal
assistance services that will cover USDA, its mission areas, agencies and offices.

Section VII: EEO Complaint and Findings Data

A. EEO COMPLAINT DATA INVOLVING HARASSMENT

1. During the last fiscal year, did a higher percentage of PWD file a formal EEO complaint alleging harassment, as compared to the governmentwide average?

   Answer: No

2. During the last fiscal year, did any complaints alleging harassment based on disability status result in a finding of discrimination or a settlement agreement?

   Answer: No

3. If the agency had one or more findings of discrimination alleging harassment based on disability status during the last fiscal year, please describe the corrective measures taken by the agency.

   No triggers noted.

B. EEO COMPLAINT DATA INVOLVING REASONABLE ACCOMMODATION

1. During the last fiscal year, did a higher percentage of PWD file a formal EEO complaint alleging failure to provide a reasonable accommodation, as compared to the government-wide average?

   Answer: No

2. During the last fiscal year, did any complaints alleging failure to provide reasonable accommodation result in a finding of discrimination or a settlement agreement?

   Answer: No

3. If the agency had one or more findings of discrimination involving the failure to provide a reasonable accommodation during the last fiscal year, please describe the corrective measures taken by the agency.

   There were no findings of discrimination on any EEO complaint involving reasonable accommodation.

Section VIII: Identification and Removal of Barriers

Element D of MD-715 requires agencies to conduct a barrier analysis when a trigger suggests that a policy, procedure, or practice may be impeding the employment opportunities of a protected EEO group.

1. Has the agency identified any barriers (policies, procedures, and/or practices) that affect employment opportunities for PWD and/or PWTD?

   Answer: No

2. Has the agency established a plan to correct the barrier(s) involving PWD and/or PWTD?

   Answer: No

3. Identify each trigger and plan to remove the barrier(s), including the identified barrier(s), objective(s), responsible official(s), planned activities, and, where applicable, accomplishments
4. Please explain the factor(s) that prevented the agency from timely completing any of the planned activities.

No triggers noted.

5. For the planned activities that were completed, please describe the actual impact of those activities toward eliminating the barrier(s).

No triggers noted.

6. If the planned activities did not correct the trigger(s) and/or barrier(s), please describe how the agency intends to improve the plan for the next fiscal year.

No triggers noted.