



## **National Finance Center Customer Notification**

**Date of Notification: July 1, 2015**

**Subject: NFC Help Desks Early Closure**

**Database/Customer(s) Affected: All**

**Dear Customer:**

In observance of the Independence Day Holiday, the National Finance Center's Contact Center (NCC) will close at **3:00 p.m., CST on Thursday, July 2, 2015**. The NCC will be available for customer inquiries on Monday, July 6, 2015, during normal business hours (6:30 a.m. to 5:30 p.m., CST).

As a reminder, Requester Console remains available 24 hours per day, 7 days per week for customer inquiries.

All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled. As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at **1-800-767-9641, 504-426-6435**, or via email to [osc.etix@nfc.usda.gov](mailto:osc.etix@nfc.usda.gov).

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Contact Center at **1-855-632-4468** or via email to [NFCcontactcenter@nfc.usda.gov](mailto:NFCcontactcenter@nfc.usda.gov).

KJS