



National Finance Center

Customer Notification

Date of Notification: September 3, 2015
Subject: NFC Help Desks Early Closure
Database/Customer(s) Affected: All

Dear Customer:

In observance of the Labor Day Holiday, the National Finance Center (NFC) Contact Center (NCC) will close at 2:30 p.m. CST on Friday, September 4, 2015. The NCC will be available for customer inquiries on Tuesday, September 8, 2015, during normal business hours (6:30 a.m. to 5:30 p.m. CST). As a reminder, Requester Console remains available 24 hours per day, 7 days per week for customer inquiries.

All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled. As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, or via email to osc.etix@nfc.usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Contact Center at 1-855-632-4468 or via email to NFCcontactcenter@nfc.usda.gov.