



National Finance Center Customer Notification

Date of Notification: November 10, 2015

Subject: NFC Help Desks Early Closure

Database/Customer(s) Affected: All

Dear Customer:

In observance of the Veterans Day Holiday, the National Finance Center (NFC) Contact Center (NCC) will close at 3:00 p.m. CST on Tuesday, November 10, 2015. The NCC will be available for customer inquiries on Thursday, November 12, 2015, during normal business hours (6:30 a.m. to 5:00 p.m. CST). As a reminder, Requester Console remains available 24 hours per day, 7 days per week for customer inquiries.

All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled. As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at **1-800-767-9641, 504-426-6435**, or via email to **osc.etix@nfc.usda.gov**.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at **nfccontactcenter@nfc.usda.gov** .

KJS