



National Finance Center

Customer Notification

Date of Notification: August 31, 2015
Subject: Labor Day Holiday
Database/Customer(s) Affected: All

Dear Customer:

In observance of the Labor Day Holiday, the National Finance Center (NFC) will be closed on Monday, September 7, 2015, including the NFC Contact Center. All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

Note: Pay Period 17 T & A's may be transmitted as early as Friday, September 4, 2015, but should be submitted no later than COB Tuesday, September 8, 2015.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, or via email to osc.etix@usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to NFCcontactcenter@nfc.usda.gov or via the Remedy Requestor Console.

"Tip of the Week"

Payment Date for Direct Deposit Salary Payments

The first business day **after** Payroll processing weekend is the actual payment (settlement) date for direct deposit transactions, even though some financial institutions place funds in an employee's account early and post them as "pending" or "memo posting" transactions. By regulation, financial institutions are not obligated to post funds earlier than the actual payment date.