



National Finance Center Customer Notification

Date of Notification: June 18, 2015
Subject: *Insight* Scheduled Maintenance
Database/Customer(s) Affected: *Insight* Users

Dear Customer:

The National Finance Center (NFC) will conduct systems maintenance on the *Insight* application. The application will be **unavailable** beginning 4:00 p.m., CST, Sunday, June 21, 2015, through 2:00 a.m., CST, Monday, June 22, 2015. Once completed, NFC will notify customers of *Insight's* availability.

Currently, there is no action required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to NFCcontactcenter@nfc.usda.gov or via the Remedy Requestor Console.

"Tip of the Week"

Agencies can now process Severance Payments through SPPS Web without NFC intervention. The Severance Payment option is listed in the drop-down menu under Miscellaneous Payment. Modifications were made to the Type Adjustment field located on the Miscellaneous Payment page.