



National Finance Center

Customer Notification

Date of Notification: July 9, 2015
Subject: Insight Scheduled Maintenance
Database/Customer(s) Affected: Insight Users

Dear Customer:

The National Finance Center (NFC) will conduct systems maintenance on the Insight application. The application will be unavailable beginning 5:00 p.m., CST, Friday, July 10, 2015, through 6:00 a.m., CST, Monday, July 13, 2015. Once completed, NFC will notify customers of Insight's availability.

Currently, there is no action required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to NFCcontactcenter@nfc.usda.gov or via the Remedy Requestor Console.

"Tip of the Week"

Questions about NFC processing

For questions about NFC processing, authorized Servicing Personnel Office representatives should contact the NFC Contact Center at 1-855-NFC-4GOV (1-855-632-4468) or via the Internet using the Requester Console.