



National Finance Center

Customer Notification

Date of Notification: July 13, 2015

Subject: Update: Insight Scheduled Maintenance

Database/Customer(s) Affected: Insight Users

Dear Customer:

This is a follow-up to the notification dated July 9, 2015, regarding the unavailability of Insight due to systems maintenance. System maintenance has been completed; Insight is now available for customer use.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to NFCcontactcenter@nfc.usda.gov or via the Remedy Requestor Console.

"Tip of the Week"

Personal Benefits Statements

Personal Benefits Statements are available for employees electronically through the Employee Personal Page (EPP). The Benefits Statement states when an employee will be eligible for Social Security and/or Medicare benefits and directs the employee to Social Security Benefits/Medicare Benefits for the explanation.