



National Finance Center Customer Notification

Date of Notification: July 17, 2015

Subject: Insight System Maintenance

Database/Customer(s) Affected: All Insight Users

Dear Customer:

The National Finance Center (NFC) will conduct systems maintenance on the Insight application on a recurring bi-weekly after-hours basis. The application will be unavailable beginning 5:00 p.m., CST, Friday, July 24, 2015, through 6:00 a.m., CST, Monday, July 27, 2015. Once completed, NFC will notify customers of Insight's availability.

The subsequent maintenance windows will follow as outlined below:

Begin Date	Time	End Date	Time
Friday, August 7, 2015	5:00 p.m.	Monday, August 10, 2015	6:00 a.m.
Friday, August 21, 2015	5:00 p.m.	Monday, August 24, 2015	6:00 a.m.
Friday, September 4, 2015	5:00 p.m.	Monday, September 8, 2015	6:00 a.m.
Friday, September 18, 2015	5:00 p.m.	Monday, September 21, 2015	6:00 a.m.
Friday, October 2, 2015	5:00 p.m.	Monday, October 5, 2015	6:00 a.m.

If the maintenance window must be extended past these hours, the National Finance Center (NFC) will notify customers of Insight's predicted availability.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to NFCcontactcenter@nfc.usda.gov or via the Remedy Requestor Console.

"Tip of the Week"

Personal Benefits Statements

Personal Benefits Statements are available for employees electronically through the Employee Personal Page (EPP). The Benefits Statement states when an employee will be eligible for Social Security and/or Medicare benefits and directs the employee to Social Security Benefits/Medicare Benefits for the explanation.