



## National Finance Center Customer Notification

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**Date of Notification:** August 4, 2015  
**Subject:** Insight System Maintenance  
**Database/Customer(s) Affected:** Insight Users

Dear Customer:

The National Finance Center (NFC) will conduct system maintenance on the Insight application. The application will be unavailable beginning 8:00 a.m., through 12:00 p.m., CST, Tuesday, August 4, 2015. Once completed, NFC will notify customers of Insight's availability.

Currently, there is no action required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to [NFCcontactcenter@nfc.usda.gov](mailto:NFCcontactcenter@nfc.usda.gov) or via the Remedy Requestor Console.

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### "Tip of the Week"

#### ***SPPS Mainframe/ Indebtedness for Separations***

Agencies are reminded that in order to utilize SPPS Mainframe - Indebtedness for Separations, the employee must have monies to be captured in the SPPS Mainframe such as a final T&A, lump sum or cash award.