



National Finance Center Operational Notification

NFC Contact Center Closure

May 26, 2016

Dear Customer:

This notification is to inform all customers that in observance of the Memorial Day Holiday the National Finance Center's (NFC) Contact Center (NCC) will be closed at 3:00 p.m. CST on Friday, May 27, 2016.

The NCC will be available for customer inquiries on Tuesday, May 31, 2016, during normal business hours (6:30 a.m. to 5:00 p.m. CST). As a reminder, Requester Console remains available 24 hours per day, 7 days per week for customer inquiries.

All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled. As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, 504-426-6435, or via email to osc.etix@nfc.usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact the NFC Contact Center at NFCcontactcenter@nfc.usda.gov.