

Columbus Day Holiday

October 5, 2016

Dear Customer:

In observance of the Columbus Day Holiday, the National Finance Center (NFC) will be closed on Monday, October 10, 2016, including the NFC Contact Center. All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

Due to the holiday occurring on Monday, October 10, 2016 the official pay date for PP19/2016 will be October 11, 2016.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641 or via email to <u>osc.etix@usda.gov</u>.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to <u>NFCcontactcenter@nfc.usda.gov</u> or via the Remedy Requestor Console.