



National Finance Center  
Operational Notification

## Insight File Transfer Protocol (FTP) Issues

October 11, 2016

Dear Customer:

The Insight File Transfer Protocol (FTP) process encountered issues that have resulted in a delay in the data update processing schedule. The bi-weekly schedule is currently being processed.

An update to this notification will be distributed when the process has completed.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or [nfccontactcenter@nfc.usda.gov](mailto:nfccontactcenter@nfc.usda.gov).