



National Finance Center
Operational Notification

Update: Insight File Transfer Protocol (FTP) Issues Resolved

October 14, 2016

Dear Customer:

This communication is a follow up to the notice issued on Tuesday, October 11, 2016 stating the Insight File Transfer Protocol (FTP) process encountered issues that had resulted in a delay in the data update processing schedule.

The delayed Insight data loads have completed and the data has been updated. We will begin normal processing on Friday night, October 14, 2016.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or nfccontactcenter@nfc.usda.gov.