



National Finance Center Operational Notification

NFC Contact Center Early Dismissal – Winter Weather Advisory

January 16, 2018

Dear Customer:

This notification is to inform all Customers that the National Finance Center's (NFC) Contact Center (NCC) will be closed at 2:30 p.m. CST due to inclement weather. The National Weather Service issued a winter advisory as conditions in the greater New Orleans are expected to deteriorate starting at 4:00 p.m. this afternoon through mid-morning on Wednesday, January 17, 2018.

As a reminder, ServiceNow will be available during this closure for entry of your requests via <https://nfcerp.service-now.com/ess/> or you can submit your requests via email to: NFCcontactcenter@nfc.usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact the NFC Contact Center via the Internet using ServiceNow or via email.

Assistance with security related inquiries is available 24 hours per day, 7 days per week by contacting NFC's Operations and Security Center (OSC) at 1-800-767-9641 or via email to osc.etix@nfc.usda.gov.