



National Finance Center Customer Notification

IRIS Web Preview

April 11, 2018

A few weeks ago, the National Finance Center (NFC) announced the rollout of a new Web-based version of Information/Research Inquiry System (IRIS). As stated, IRIS Web has been enhanced to provide a better customer experience, including ease of access and support for users with disabilities in compliance with Section 508 standards. IRIS Web is compatible with all of the modern Web browsers.

NFC created an overview video that will allow you to preview the new look and navigation within IRIS Web. Select the **Watch IRIS Web Video** button below to view the video. In addition to the video, we have prepared a quick informational sheet for IRIS Web that can be downloaded and shared with your organization.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to NFCcontactcenter@nfc.usda.gov or via the ServiceNow Customer Service Portal (CSP).

[Watch IRIS Web Video](#)

[View IRIS Web Flyer](#)