



National Finance Center  
Customer Notification

## Spot Awards Tax Withholding

June 26, 2018

Dear Customer

The National Finance Center (NFC) recently discovered Spot Awards processed via the automated system were withholding at the 'old' flat tax rate of 25%. The flat tax rate will be corrected to reflect the 'new' rate of 22% with pay period 12, 2018, processing.

This flat tax rate changed from 25% to 22% documented in TAXES 18-13, Federal Income Tax Withholding Bulletin published on January 26, 2018.

There is no action required on the part of the customer.

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to [NFCcontactcenter@nfc.usda.gov](mailto:NFCcontactcenter@nfc.usda.gov) or via the ServiceNow Customer Service Portal (CSP).