



National Finance Center Operational Notification

NFC Contact Center Limited Service

September 19, 2018

Dear Customer:

This notification is to inform all customers that due to a mandatory all employee meeting, the National Finance Center's (NFC) Contact Center (NCC) (excluding the GISB Help Desk, which services DPRS, TIPS, and CLER) will have limited service on Thursday, September 20, 2018, between 1:00 p.m. to 3:00 p.m. CT.

As always, we will receive your requests via ServiceNow <https://nfcerp.service-now.com/ess/>.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency Representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV (1-855-632-4468); or via ServiceNow at <https://nfcerp.service-now.com/ess/>.