



National Finance Center
Customer Notification

Retirement Processing, Payroll Reconciliation, and Military Service Deposit Dedicated Mailboxes

October 5, 2018

Dear Customer,

The National Finance Center's Payroll Reconciliation Branch is available to receive inquiries and documentation via email at three dedicated mailboxes. The Retirement Processing Section (RPS) is RPS@nfc.usda.gov; the Payroll Systems Control and Reconciliation Section (PSCRS), or Agency Accounting, mailbox is PSCRS@nfc.usda.gov; and the Military Service Deposit and Reconciliation Section (MDRS) mailbox is MDRS@nfc.usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; or via ServiceNow Customer Service Portal (CSP).