



National Finance Center Customer Notification

Security Access System Verification Test

October 22, 2018

Dear Customer:

The National Finance Center will conduct a verification test of a newer version of the Security Access System, also known as “Top Secret,” on Saturday October 27, 2018.

The new version of the Security Access System will be installed on the production environment for an eight-hour verification period on Saturday, October 27, 2018. During this time the system will be thoroughly verified to insure there are no issues. The time period for this activity will be from 10:00 AM CST to 06:00 PM CST.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC’s Contact Center at either 1-855-632-4468; via email to NFCcontactcenter@nfc.usda.gov or via the ServiceNow Customer Service Portal (CSP).