



## National Finance Center Operational Notification

# Update - NFC Contact Center Limited Service

October 23, 2018

Dear Customer:

This is a follow up communication to the notification issued on Monday, October 22, 2018, informing all customers that due to a mandatory all employee meeting the National Finance Center's (NFC) Contact Center (NCC) (excluding the GISB Help Desk, which services DPRS, TIPS, and CLER) would have limited service on Tuesday, October 23, 2018.

This all employee meeting has been postponed due to inclement weather and will be rescheduled for a later date.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV (1-855-632-4468); via ServiceNow at <https://nfcerp.service-now.com/ess>.