



National Finance Center Customer Notification

NFC's Columbus Day Holiday Schedule

September 28, 2018

Dear Customer:

In observance of the Columbus Day Holiday, the National Finance Center (NFC) will be closed on Monday, October 8, 2018, including the NFC Contact Center. All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

Due to the Federal holiday occurring on Monday, October 8, 2018, the official Direct Deposit pay date will be delayed as follows:

Pay Period	Direct Deposit/Paper Check
PP 19/2018	Tuesday, October 9, 2018

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, 504-426-6435, or via email to osc.etix@usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Contact Center at 1-855-632-4468, or via ServiceNow, or via ServiceNow Customer Service Portal (CSP).