



National Finance Center Customer Notification

NFC's Veterans Day Holiday Schedule

October 23, 2018

Dear Customer:

In observance of the Veterans Day Holiday, the National Finance Center (NFC) will be closed on Monday, November 12, 2018, including the NFC Contact Center. All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

Due to the holiday on Monday, November 12, 2018, Pay Period 22/2018 time and attendance reports can be transmitted as early as Friday, November 9, 2018, but should be submitted no later than close of business, Tuesday, November 13, 2018. The first PAYE pass for all databases will execute on Thursday, November 15, 2018. The second pass of PAYE for all databases will execute on Friday, November 16, 2018.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at **1-800-767-9641**, **504-426-6435**, or via email to osc.etix@usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468, or via ServiceNow Customer Service Portal (CSP).