



## National Finance Center Customer Notification

### New Year's Day Holiday

December 17, 2018

Dear Customer:

In observance of the New Year's Day Holiday, the National Finance Center (NFC) will be closed on Tuesday, January 1, 2019, including the NFC Contact Center. All NFC applications will remain available during the holiday, and payroll/personnel processing will continue as normally scheduled.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, or via email to [osc.etix@usda.gov](mailto:osc.etix@usda.gov).

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at 1-855-632-4468, or via ServiceNow, or via ServiceNow Customer Service Portal (CSP).