



National Finance Center Operational Notification

NFC Insight PP 18 Biweekly Process Incomplete

September 24, 2018

Dear Customer:

The Insight Biweekly update process for PP 18 has not completed. There was a delay in the processing of the PHIS (personnel history) production job.

We will send out a notification when the process completes. No action on your part is required.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV (1-855-632-4468); via ServiceNow at <https://nfcerp.service-now.com/ess>.