



National Finance Center
Customer Notification

Retroactive Pay Increase Pay Period 07 – Posted to Employee Personal Page (EPP)

May 1, 2019

Reference Number: NFC-1556226195

Dear Customer:

The National Finance Center (NFC) is notifying our Customer Agencies that a document has been added to the Employee Personal Page (EPP) under News and Announcements, providing employees with information on the 2019 Retro Pay Increase. Below is a copy of the information provided to employees.

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Employees can verify the status of their 2019 pay increase and retro pay by viewing their PP07 Earnings and Leave Statement (E&L) under the “Remarks” section on the Employee Personal Page (EPP).

The explanations below will assist in determining the status of your pay increase and retro funds based on the remarks on your EPP statement.

1. Employees who received both the 2019 pay increase and the retro funds from PP01 through PP06, will have remarks stating:
 - \$X.XX “Dollar Amount” of GRO ADJ-PP 1901-1906 \$X.XX “Dollar Amount” of NET ADJ-PP 1901-1906SAL CHNG-\$X.XX - Dollar amount of old annual salary. 00PA TO \$X.XX – Dollar amount of their new annual salary
2. Employees that received their 2019 pay increase “without” the retro funds from PP01 through PP06, will have remarks stating:

- Sal Chng - \$X.XXPA TO \$X.XX

3. Employees with no remarks should contact their HR office for the status of their pay adjustment.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-6324468; or via ServiceNow Customer Service Portal (CSP).