



## National Finance Center Customer Notification

# National Finance Center Data Center Relocation

May 6, 2019

Reference Number: NFC-1557177000

Dear Customers:

The President's Management Agenda lays out a long-term vision for modernizing the Federal Government in key areas that will improve the ability of agencies to deliver mission outcomes, provide excellent service, and effectively steward taxpayer dollars on behalf of the American people. In support of this agenda, and to reduce cybersecurity vulnerabilities, the United States Department of Agriculture (USDA) has decided to consolidate its 39 data centers down to a single data center with a back-up facility. The National Finance Center's (NFC) data center in Denver is one of the 37 that will be consolidated.

NFC will relocate its computer systems to a virtual data center hosted at the National Information Technology Center (NITC) Federal Data Center in Kansas City, MO. NFC will continue to operate, manage, and protect its systems and services that we provide to our customers.

The data center relocation is scheduled to be completed by September 28, 2019. Because we will be relocating our physical data center, changes will be required for our customers who utilize Secure Remote or Virtual Private Network (VPN) connections to our existing data center.

NFC will engage our customers and begin testing new VPNs by May 15, 2019. For customers with existing VPNs to Denver, CO, detailed information regarding this testing will be sent to the technical points of contact identified. For customers using Secure Remote, NFC will be providing instructions on the implementation and use of a new Juniper connection product around the same time frame.

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; or via the ServiceNow Customer Service Portal (CSP).