



National Finance Center Customer Notification

Memorial Day Holiday

May 20, 2019

Reference Number: NFC-1557923617

Dear Customer:

In observance of Memorial Day, the National Finance Center's (NFC) offices will be closed on Monday, May 27, 2019, including the NFC Contact Center. All National Finance Center (NFC) applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

Due to the holiday on Monday, May 27, 2019, Pay Period 10, time and attendance reports can be transmitted as early as Friday, May 24, 2019, but should be submitted no later than close of business, Tuesday, May 28, 2019.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641 or via email to osc.etix@usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at 1-855-NFC-4GOV (1-855-632-4468) or via Service Now at <https://nfcerp.service-now.com/ess/>.