



National Finance Center Operational Notification

Correction: NFC Contact Center - Limited Services due to Inclement Weather

July 10, 2019

Reference Number: NFC-1562779119

Dear Customer:

This correction removes all reference to the Government Insurance Services Branch (GISB) Help Desk as stated in the previous Customer Notification.

This notification is to inform all customers that due to a developing tropical system in the Gulf of Mexico, the National Finance Center business operations will be operating with limited services effective immediately on Wednesday, July 10, 2019.

Federal Agencies with access to ServiceNow may continue to submit routine inquiries and/or security requests via the ServiceNow customer portal at <https://nfcerp.servicenow.com/ess/>.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency Representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV.