



National Finance Center Operational Notification

Update – NFC Contact Center - Limited Services – Phone System Issues Resolved

August 28, 2019

Reference Number: NFC-1567011874

This is a follow up to the notification dated Monday, August 26, 2019, stating that the National Finance Center (NFC) is experiencing phone system issues.

The phone system issues have been resolved.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; or via the ServiceNow Customer Service Portal (CSP).