



National Finance Center Operational Notification

NFC Contact Center Limited Service

September 9, 2019

Reference Number: NFC-1567801257

This notification is to inform all customers that due to an all employee meeting, the National Finance Center's (NFC) Contact Center (NCC) (excluding the GISB Help Desk, which services DPRS, TIPS, and CLER) will have limited service on Tuesday, September 10, 2019, from 9:00 a.m. to 11:30 a.m. CT.

As always, customers may submit requests via ServiceNow at <https://nfcerp.service-now.com/ess/>. Requests will be researched and responded on in the order they were received.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; or via ServiceNow Customer Service Portal (CSP).