



National Finance Center Customer Notification

New Year's Day Holiday

December 20, 2019

Reference Number: NFC-1576529114

Dear Customer:

In observance of the New Year's Day holiday, the National Finance Center (NFC) will be closed on Wednesday, January 1, 2020, including the NFC Contact Center. All NFC applications will remain available during the holiday, and payroll/personnel processing will continue as normally scheduled.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, or via email to osc.etix@usda.gov.

Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at 1-855-632-4468, or via the ServiceNow Customer Service Portal.