National Finance Center
Customer Notification

Entry, Processing, Inquiry and Correction (EPIC) System: Work Stoppage

March 27, 2020
Reference Number: NFC-1585255734

Dear Customer:

The National Finance Center (NFC) would like to inform our customer Agencies that following our recent maintenance in the EPIC application, refresh of your browser may be required before accessing EPIC. If customers are experiencing any issues or work stoppage, we recommend the user(s) clear their browser cache or perform a hard refresh to retrieve the latest style sheet.

To perform a hard refresh, open the application in a Web browser and press the Control key plus the F5 key. If you are accessing the application from a Mac, press the Command Key plus the Shift and R keys.

Authorized Agency representatives with questions concerning this notification should contact NFC's Client Management Branch (CMB) at Client.Management@usda.gov.