

Data Center Relocation

April 24, 2020 Reference Number: NFC-1587651365

Dear Customer:

This is a reminder that the National Finance Center (NFC) will be migrating its production data center on Saturday, April 25, 2020, beginning at 7:00 a.m. central time (CT). Applications will be available from the new location at 6:00 p.m. CT on April 25.

Additionally, NFC will host a customer call on Saturday, April 25, at 6:00 p.m. CT to provide a status for those customers who are interested. The call-in number for the meeting is 1-636-352-2946, 386823885#.

All issues connecting to the NFC data center after 6:00 p.m. CT should be reported to OSC.Etix@usda.gov.

NFC is also asking users to confirm connectivity to the new location by completing the <u>Data Center Migration Testing Survey</u> before 11:00 a.m. CT on Sunday, April 26, 2020.

Thank you for your efforts in making this a successful migration.

Please view the Data Center Migration Frequently Asked Questions on the NFC Home page for additional information regarding the data center relocation. Additional questions and concerns should be sent to <u>NFC.Migration@usda.gov</u>.