



National Finance Center
Customer Notification

Scheduled Identity, Credential, and Access Management (ICAM) Production eAuthentication (eAuth) Environment Maintenance

May 26, 2020

Reference Number: NFC-1588883515

Dear Customer,

The National Finance Center (NFC) will be conducting ICAM production eAuth environment maintenance on Wednesday, May 27, 2020, from 5:00 p.m. until 10:00 p.m., central standard time.

NFC does not anticipate an outage or service interruption during this maintenance period. There is no action required on the part of the customers.

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or via the ServiceNow Customer Service Portal.