



National Finance Center Customer Notification

Insight System Maintenance

July 30, 2020

Reference Number: NFC-1596114763

Dear Customer:

This is an update to the [notification dated 7/24/2020](#). Insight system maintenance on Thursday, July 30, 2020, has been changed to Saturday, August 1, 2020, from 12:00 p.m. central time (CT) until 5:00 p.m. CT.

No action is required on the part of the customer.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV (1-855-632-4468) or via ServiceNow.

- Federated Service Now Users: <https://nfcerp.servicenowservices.com/>
- Non-Federated Service Now Users: https://nfcerp.servicenowservices.com/sp_ess/