



## National Finance Center Customer Notification

# National Finance Center Multiple Systems Maintenance

September 10, 2020

Reference Number: NFC-1599244585

Dear Customer:

The National Finance Center (NFC) would like to inform our customers that due to system maintenance the following Web applications will be unavailable from Friday, September 11, 2020, at 8:00 p.m. central time (CT) through Saturday, September 12, 2020, at 3:00 p.m. CT.

- Employee Personal Page Administration (EPPA)
- Employee Personal Page (EPPS)
- Financial Statements Data Exchange (FSDE)
- Working Capital Fund and Greenbook Online (FUND)
- Office of the Chief Financial Officer Fee Review (OCFOFEE)
- Office of the Chief Financial Officer Intradepartmental Transactions Reconciliation (OCFOITR)
- Preauthorized Debit System (PADS)
- NFC Reporting Center (RPCT)
- SecureAll (SALL)
- System for Time & Attendance Reporting (STAR)

No action is required on the part of the customer.

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468, the NFC Operations and Security Center (OSC) at 1-800-767-9641 or [osc.etix@usda.gov](mailto:osc.etix@usda.gov), or the ServiceNow® Customer Service Portal at:

- Federated ServiceNow® users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow® users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)