



National Finance Center Customer Notification

Administrative Billings and Collections System

October 16, 2020

Reference Number: NFC-1602770840

This notification is to remind Agency personnel that bills established in calendar year 2019, related to gross income adjustments, should be paid in full by **December 31, 2020**. If the debt is not paid in full by that date, the outstanding amount of the debt will be added to the gross income amount on the employee's W-2 at yearend.

Yearend processing for W-2s will begin on December 26, 2020. Therefore, payment must be received by the National Finance Center (NFC) no later than December 16, 2020. Payments received after December 16, 2020, but not later than December 31, 2020, will be processed; and a 2020 W-2C will be issued to the employee(s).

Please refer to the following link for additional information: [Year-End Salary Offset Tax](#)

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center (NCC) at 1-855-NFC-4GOV (1-855-632-4468) or via ServiceNow.

- Federated ServiceNow Users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow Users: https://nfcerp.servicenowservices.com/sp_ess/