



National Finance Center Customer Notification

EPP System Maintenance

November 6, 2020

Reference Number: NFC-1604694706

Dear Customer:

The National Finance Center (NFC) will perform system maintenance to the Employee Personal Page (EPP) on Monday, November 9, 2020, from 1:30 p.m. until 4:30 p.m. central standard time. There is no action required on the part of the customers.

Customers will be notified when the application is available.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center Contact Center (NCC) at 1-855-NFC-4GOV (1-855-632-4468) or via the ServiceNow® Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Federated ServiceNow users: https://nfcerp.servicenowservices.com/sp_ess/