



## National Finance Center Customer Notification

# Insight System Maintenance

December 17, 2020

Reference Number: NFC-1608208246

Dear Customer:

Due to system maintenance, Insight will be unavailable from 10:00 p.m. central time (CT) on Saturday, December 19, 2020, until 6:00 a.m. CT on Monday, December 21, 2020.

No action is required on the part of the customer.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center Contact Center (NCC) at 1-855-NFC-4GOV (1-855-632-4468) or via the ServiceNow Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)