



National Finance Center Customer Notification

Memorial Day Holiday

May 20, 2020

Reference Number: NFC-589890815

Dear Customer,

In observance of Memorial Day, the National Finance Center's (NFC) offices, including the NFC Contact Center (NCC), will be closed on Monday, May 25, 2020. All NFC applications will remain available during the holiday, and payroll/personnel processing will continue as normally scheduled.

Due to the holiday, Pay Period 10 time and attendance reports can be transmitted as early as Friday, May 22, 2020, but should be submitted no later than close of business, Tuesday, May 26, 2020.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week via phone call at 1-800-767-9641 or 504-426-6435; or via email to osc.etix@usda.gov.

Authorized Agency representatives with questions concerning this notification should contact NCC at 1-855-NFC-4GOV (1-855-632-4468) or via Service Now at <https://nfcerp.service-now.com/ess/>.