



National Finance Center Customer Notification

Veterans Day Holiday Schedule

October 28, 2020

Reference Number: NFC-1602620887

Dear Customer:

In observance of the Veterans Day holiday, the National Finance Center (NFC) will be closed on Wednesday, November 11, 2020, including the NFC Contact Center. All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

Due to the holiday on Wednesday, November 11, 2020, Pay Period 22/2020 Time and Attendance reports can be transmitted as early as Friday, November 6, 2020, but should be submitted no later than close of business, Tuesday, November 10, 2020. The first PAYE pass for all databases will execute on Thursday, November 12, 2020. The second pass of PAYE for all databases will execute on Friday, November 13, 2020.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, or via email at osc.etix@usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center (NCC) at 1-855-NFC-4GOV (1-855-632-4468) or via ServiceNow.

- Federated ServiceNow Users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow Users: https://nfcerp.servicenowservices.com/sp_ess/