



## National Finance Center Customer Notification

# Insight System Maintenance

January 13, 2021

Reference Number: NFC-1610544276

Dear Customer,

Due to system maintenance, Insight will be unavailable on Sunday, January 17, 2021, from 5:00 a.m. central time (CT) until 12:00 p.m. CT.

No action is required on the part of the customer.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center (NFC) Contact Center at 1-855-632-4468 or via the ServiceNow Customer Service Portal.

- Federated ServiceNow Users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow Users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)