



## National Finance Center Customer Notification

# Insight System Maintenance

February 25, 2021

Reference Number: NFC-1614274428

Dear Customer:

Due to system maintenance, Insight will be unavailable on Sunday, February 28, 2021, from 8:00 a.m. central standard time (CST) until 1:00 p.m. CST.

No action is required on the part of the customer.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center (NFC) Contact Center at 1-855-632-4468 or via the ServiceNow Customer Service Portal.

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)