



National Finance Center Customer Notification

Juneteenth Federal Holiday

June 17, 2021

Reference Number: NFC-1623948503

Dear Customer:

In observance of the Juneteenth Federal holiday, our offices will be closed on Friday, June 18, 2021, including the National Finance Center's (NFC) Contact Center. All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

Additional guidance will be provided to the Agencies for coding employees Time and Attendance records for Pay Period 12.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, or via email at osc.etix@usda.gov.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center (NFC) Contact Center at 1-855-632-4468 or via the ServiceNow Customer Service Portal.

- Federated ServiceNow Users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow Users: https://nfcerp.servicenowservices.com/sp_ess/