



National Finance Center Customer Notification

2021 W-2s Available in EPP and Reporting Center

January 7, 2022

Reference Number: NFC-1641490934

Dear Customer:

The National Finance Center (NFC) is in the process of printing and mailing calendar year 2021 W-2s. The mailing process will continue through Monday, January 31, 2022. Please note that the W-2s are available online via NFC's Employee Personal Page (EPP) and the Reporting Center as of January 7, 2022.

If an employee's W-2 is not on EPP or the Reporting Center, the W-2 is among those that are in suspense and requires manual intervention by NFC. As the W-2s are released from suspense, they will be mailed and updated on EPP and the Reporting Center. This process will continue between January 7, 2022, and Monday, January 31, 2022. NFC requests that Agencies do not contact NFC about W-2s not available on EPP or the Reporting Center until Tuesday, February 1, 2022, or later.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center (NFC) Contact Center at 1-855-632-4468 or via the ServiceNow Customer Service Portal.

- Federated ServiceNow Users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow Users: https://nfcerp.servicenowservices.com/sp_ess/