



National Finance Center  
Customer Notification

## Electronic Official Personnel Folder (eOPF) Application System Maintenance

March 31, 2022

Reference Number: NFC-1648570979

Dear Customer:

The Office of Personnel Management (OPM) will migrate eOPF to a new hosting environment, starting on Thursday, March 31, 2022, through Monday, April 4, 2022. During this period, eOPF will be unavailable, and OPM will suspend system updates. Once the migration is completed, OPM will resume normal operations and load documents transmitted by NFC for Pay Period 6, 2022.

No action is required by customers. However, authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or via the ServiceNow Customer Service Portal.

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)