



## National Finance Center Customer Notification

# Insight System Maintenance

May 20, 2022

Reference Number: NFC-1652992624

Dear Customer,

Due to system maintenance, Insight will be unavailable on Saturday, May 21, 2022, from 8:00 a.m. central standard time (CST) until midnight, 12:00 a.m., Sunday, May 22, 2022, CST.

No action is required on the part of the customer.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center (NFC) Contact Center at 1-855-632-4468 or via the ServiceNow Customer Service Portal.

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)