



National Finance Center Customer Notification

Martin Luther King Jr. Holiday

January 5, 2022

Reference Number: NFC-1641237974

Dear Customer:

In observance of the birthday of Martin Luther King, Jr., the National Finance Center (NFC) including the NFC Contact Center will be closed on Monday, January 17, 2022. All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, or via email at osc.etix@usda.gov.

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or via the ServiceNow Customer Service Portal.

- Federated ServiceNow Users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow Users: https://nfcerp.servicenowservices.com/sp_ess/