

EPP and Reporting Center Maintenance

March 22, 2023

Reference Number: NFC- 1679409217

Dear Customer,

Due to system maintenance, EPP and Reporting Center will be unavailable on Saturday, March 25, 2023, from 8:00 a.m. until 2:00 p.m. Central Standard Time. Customers will not be able to access either application during this time.

No action is required from the customer.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center (NFC) Contact Center at 1-855-632-4468 or via the ServiceNow Customer Service Portal.

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users:
https://nfcerp.servicenowservices.com/sp_ess/